Workflow for member use pogo.pro professional services

1. Member search pogo.pro pros from pogo.pro website

Filters:

* Professional service name
* Distance from its home
* language
* Rating range
* certifications

1. Display results of search, show the following items on the bar

* Pro picture
* Certifications
* Ratings
* Free Estimate
* Testimonials
* Financing (later)
* Samples Projects(button)

In details:

Pro’s profile

Pro’s website/blog link

Offers

1. Member select potential pros list and send request to selected pros.
2. Pros receive RFP and make estimate request to Member. (through communication message of pogo.pro)
3. Member make appointment for estimation request and send pros. (through communication message of pogo.pro)
4. After estimation, pogo pros submit quote and send to member
5. Member receive quotes from pogo Pros and communicate with pogo pros.
6. Member make order to pogo pro.
7. Pogo pro accepts service order and make its work schedule and payment schedule request.
8. Member pay for service, according to payment terms and escrow arrangements, funds may be held in trust.
9. Tracking progress and timelines with automated Pogo message system; for example, when pro starts to work for member, order status changes to start, and automated message sent to member and pro.
10. Pogo message system are available to track communications.
11. When each milestone reaches, pro send payment request to member.
12. Member approve and send payment request to pogo.pro and payment released. Alternatively a dispute resolution process is initiated.
13. When order complete, pogo.pro send rating request to each party.